

www.janettedouglasphotography.com



Terms & Conditions

1. To reserve your session date and time a booking fee of £25 is required at the time of the booking unless otherwise confirmed by Janette Douglas Photography. Payment may be paid by cash, cheque or bank transfer. Please make cheques payable to Douglas Solutions Limited.

Should you need to reschedule your session, please give at least 48 hours 'notice

Sessions can be rescheduled in the event of illness if notice is given 24 hours in advance.

N.B. booking fees are non-refundable. The booking fee is deductible from the session fee.

2. If Janette Douglas Photography has to cancel the appointment for reasons beyond their control (death, injury, sickness, etc.), their liability shall be limited to a full refund of all monies paid. If the Client cancels the appointment an unconditional refund policy exists up until 7 days prior to the reserved slot at which point the full Booking Fee will be retained by Janette Douglas Photography.

3. Should the cancelled appointment turn out to be a postponement, then, subject to Janette Douglas Photography's availability, all monies paid may be applied to the new appointment.

If the appointment has to be cancelled by Janette Douglas Photography due to adverse weather conditions a new, mutually agreed appointment will be made. However, if the Client would like a Booking Fee refund, this will be granted.

4. In the unlikely event of total photographic failure, injury or sickness beyond Janette Douglas Photography's control, their liability shall be limited to a full refund of all monies paid. Your statutory rights are not affected. Janette Douglas Photography has full Public Liability and Professional Indemnity Insurance.

5. Payment for all items ordered must be made at the time of ordering. Prices for prints, digital images and canvases are available on our website.

6. Janette Douglas Photography retains the copyright and ownership of all images created during the portrait session and has the right to use and make reproductions of images for portfolio samples, gallery display, self-promotion and professional competition.

Janette Douglas Photography will not make reproductions for other commercial use without first obtaining written permission of the client.

7. Your images will be ready for your exclusive viewing in a password protected online gallery within 2 weeks of the shoot. They will remain in the gallery for 30 days to allow enough time to order. Payment is requested at time of order due to the custom nature of the products.

8. All items are priced from the standard price list in effect at the time of this agreement. Prices are guaranteed for a period of 30 days following the date of the online gallery. Items purchased more than 30 days after the date of image presentation will be priced from the most recent price list

9. All ORDERED images are kept for a period of 1 year. All UNORDERED images will be deleted after 60 days.

10. Janette Douglas Photography does not permit clients taking their own photos during sessions. This includes phone cameras or otherwise.

Copyright Policy

11. All images created during your session, whether in electronic or physical form, are copyrighted by Janette Douglas Photography and may not be downloaded, copied or altered or otherwise reproduced without the prior written consent of the photographer.

I have read and understand the above Terms & Conditions and by paying the booking fee for my session I agree to abide by them.

Signature _____

Email: janettedouglasphotography@hotmail.com

ph: 07881 902 509